



Fax Engine

BCH Solutions' inbound and outbound Fax Engine transforms your fax operations, making communication by fax as easy and efficient as communication by email.

Key Benefits

- Use your normal email client account to send and receive faxes
- Use any non-geographic number to receive faxes, including 0800, 0844, 03xx or 01 / 02 numbers
- Administer your fax accounts online via our easy-to-use Fax Engine management portal
- Manage separate fax numbers for different individuals or departments
- Receive emailed delivery reports and view activity reports online
- Send faxes to as many as 50 different destinations with just one single email
- Enjoy protection with unsurpassed security and fraud prevention features

- Secure transmission
- Send from email client
- Customisable solution
- Fraud prevention
- Online reporting

Simple Management

All aspects of the service can be managed online via our simple and secure web-based management portal. This allows you to view reports for sent and received faxes; and to set up fax accounts for individuals or departments, with service features including incoming email addresses, retry policies and fax header information. Once set up is completed, sending and receiving faxes is as simple as sending or receiving email.

- Delivery reports
- Use any number range
- Flexible management
- Bulk send option

Receiving Faxes

Faxes are delivered to an email inbox as an email message with a PDF attachment, and can be managed in the same way as any other email. You can print or forward the document, or even save it for use later. What's more, you can have as many fax numbers as you require - from one company-wide number to one for each department, or even one for every staff member.

Sending Faxes

To send a fax, simply create a document as you would normally and attach it to a new email message. The message can be sent like any other email to just one or as many as 50 recipients. Once the email is received, the attachment is delivered to the fax number or numbers, and a delivery report emailed to you.

Security & Fraud Prevention

Fax Engine will only send a fax when the email address it originates from is registered in the system. This is done via the secure Fax Engine management portal as part of the fax account set up process, allowing you to register all or only specific email addresses. You also have the option to apply an additional level of security by specifying a password during the fax account set up process. This must be included in the subject line of the outgoing email to ensure that non-authorised staff cannot send faxes using the system.

BCH Solutions specialises in creating feature-rich and innovative call handling products. Through our unique status as a single provider with in-house design, development and support expertise, we offer exceptional product knowledge. This together with our passion for our products confirms our commitment to provide our partners with the best long term consulting, training and support.